



Los Angeles County Trash Collection Services Altadena/Kinneloa Mesa

Presented by: Khaled Alqam

Meeting Agenda

Topics for Discussion:

- Status of Bear Cart Delivery
- Status of Customer Concerns
- Universal Waste Systems (UWS) call wait times and recent trends



Bear-Resistant Cart Program

Status of Bear Cart Delivery

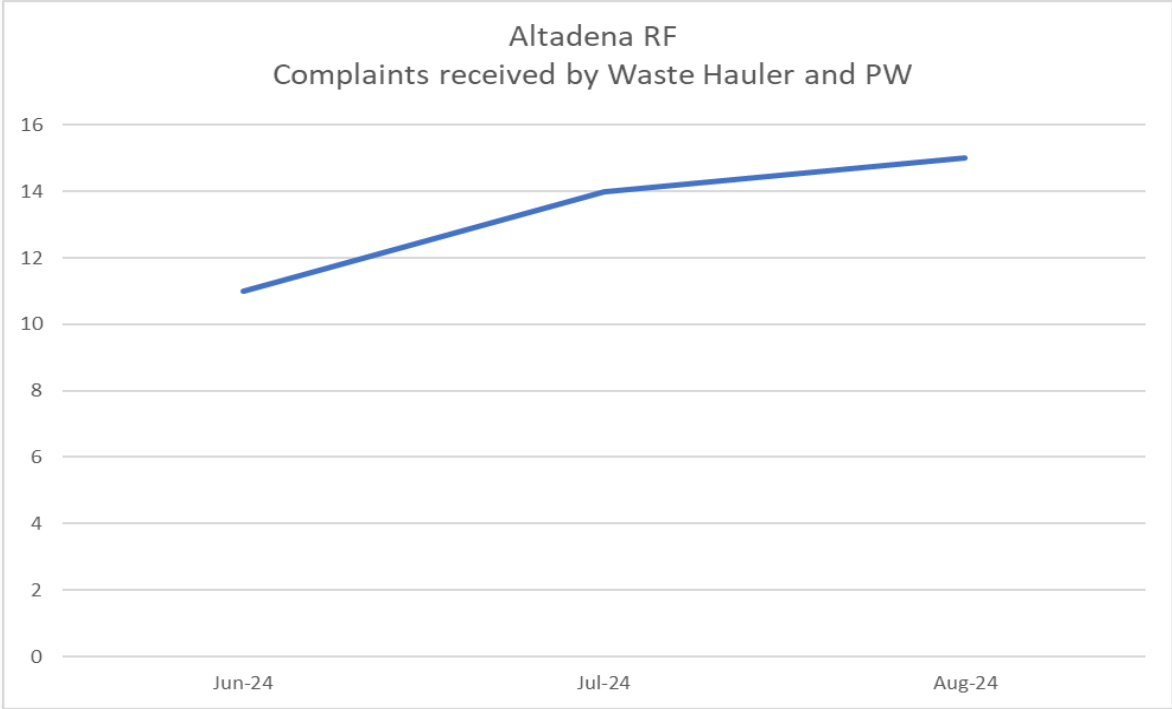
June – August 2024

- 71 requests received
- To request bear-resistant carts:
 - Scan the QR code
 - Visit bit.ly/akmbearcarts
 - Call UWS at (626) 677-3990 or
 - Public Works at (888) CleanLA
 - Email Public Works at Trash@pw.lacounty.gov



Status of Concerns

Status of Concerns Received (June – August 2024)



Call Wait Times

UWS' Average Wait Times

- June – 2:19 minutes
- July – 3:10 minutes
- August – 1:14 minutes

Upcoming Events

Mulch/Compost Giveaway and Shredding Event

Fall event

Contacts

Public Works: (888) CLEANLA / (888) 253-2652

Trash@pw.lacounty.gov

Website: CleanLA.com

UWS: (626) 219-1450

customerservice@uwscompany.com

Website: uwscompany.com/request-services



Report Illegal Dumping

- 1-888-CLEANLA / (888) 253-2652
- The Works App



Questions or Comments



Thank you for your feedback