

	ACONA Member Questions of Water Companies	Question From:	Answers from Las Flores Water Co.
1	Are the new water usage Mandatory guidelines going to be enforced with penalties?	Steve Regan	No
2	Who is responsible for the active enforcement of these regulations?	Steve Regan	Your water company.
3	What form will the penalties take? Are they published anywhere? Do they escalate with repeat offenses?	Steve Regan	Monetary
4	Is the MWD the fall back resource for all of the independent water companies?	Steve Regan	Yes
5	Are all of your wells operational? If not, how many are not operational and why?	Steve Regan	Yes
6	Do you actively participate in well replenishment during times of excess water?	Steve Regan	Yes
7	Do you have any plans to use recycled waste water to replenish wells either now or in the future?	Steve Regan	No
8	Who uses the most water per capita and who uses the least?	Steve Regan	
9	Is there an active "Wise Water" program that supports re-landscaping to drought tolerant native plant landscapes that will eliminate lawns?	Steve Regan	Yes, MWD gives \$2 per square foot to remove your lawn and replace it with drought tolerant plants.
10	What practical measure do you suggest if we are indeed at the beginning of a decades long drought period that will make "water wars" less likely?	Steve Regan	
11	Can people in Altadena get assistance in replacing their grass with drought tolerant plants?	Susan & Marlo Henderson	Yes, MWD gives \$2 per square foot to remove your lawn and replace it with drought tolerant plants. There are many local landscape companies area.
12	How is re-cycled water processed, so that unpolluted water can be safely used on public areas (ex: on the New York Drive median)?	Melody Comfort	Waste water treatment plants
13	How can residents use grey-water with environmental safety? Legally? What is grey-water? If it originates from bathtubs and showers, what type of soap/shampoo must we use to keep the grey-water environmentally safe?	Melody Comfort	I suggest that you keep your gray water in your drain to help the waste water treatment plants going.
14	How can Altadena Country Club keep its courses green and playable, while being environmentally responsible during this drought?	Melody Comfort	
15	Can one of the speakers present a slide show/video which shows how to use the timers some have for their sprinklers? Many of the owners have NO IDEA how to program them	Elliot Gold	Yes I'm sure we can put together a video or you can go to youtube and find a video that will help you.

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16	Who do we call if we can't get a neighbor to abide by the new water usage rules/laws?	Elliot Gold	Your water company or the company that serves the home owner that is breaking the rules.
17	Is the County or are any of the Water Companies in Altadena "patrolling" looking for "illegal" lawn watering?	Elliot Gold	Yes
18	Can you give us some tips and/or Websites or organizations we can go to learn how to capture grey water to be used?	Elliot Gold	
19	Is there a map/chart showing where pipes have been updated? Can we see it? When we are told to water on only certain days, and a huge number of people are doing this, we should know how planning has taken into account the age of the systems and the likelihood of a water main bursting, as happened too frequently the last few years.	Jean Buennagel	No
20	It would be helpful to landowners to have similar policies in effect throughout an area. It is very confusing when the media report a policy that is new or changed as if it applied to all of the Los Angeles area, when it simply applies to the city. How much do these agencies coordinate their efforts and policies?	Jean Buennagel	We are similar but, we set our own policies that reflect our water usage.
21	Just a comment... the idea of calling the water company about a neighbor, before you have spoken to them yourself, to note their inappropriate water use... this reminds me too much of communist Russia and children taught to "tell on" their families. Just does not seem right.	Jean Buennagel	
22	I'd just like to know what the water powers that be are doing about public watering....are they cutting back?	Lori Webster	Yes, we have reduced our usage and replaced lawns with drought tolerant landscape and drip irrigation.
23	How are the water companies enforcing corporate use?	Lori Webster	The same way we enforce our residential customers.
24	I am wondering if Altadena will ever revert to life pre Eaton canyon work and how did Dr. Eaton solve the water problem? Are there too many people here living now to use similar ideas?	Gloriana Casy	No. Yes, the population has increased dramatically.
25	I am wondering how much water a day the average person uses.	Gloriana Casy	300 gallons a day.
26	Besides shutting water off when not in actual use (i.e. brushing teeth, or waiting in between toilet flushes,) what else is there to do beside what has already been issued like no car washing, no hosing off of sidewalks etc.	Gloriana Casy	Goto the mwd web site for more ideas that will help you in your quest.
27	Will water ever be privatized here?	Gloriana Casy	The mutual water companies in Altadena are private.

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28	How does Lincoln water handle customers who waste water/. Would they ever cut off any customers? Do water companies believe that water is a human right, and that Detroit is doing it all wrong?	Gloriana Casy	N/A
29	Are there any fracking wells in the local area? If so...why don't we know	Gloriana Casy	No
30	What is the amount of water that a person needs per day to survive in a healthy state?	Gloriana Casy	Talk to your Dr.
31	Will water companies ever have revolving water days... a system where they can shut off water to block areas at a time like Edison and revolving black outs? Or, are they not set up for this?	Gloriana Casy	No
32	Are water companies sharing water now?	Gloriana Casy	Yes, via inter-connections
33	How bad is the situation if we don't get rain, and have the water people ever used cloud seeding?	Gloriana Casy	It could get worse, anything is possible. No
34	I would wonder what they (the Altadena water companies) plan on doing since this drought is supposed to last a long time?	Holly Rundberg	Enforce more conservation.
35	Why hasn't the California government passed laws against over-pumping ground water by people who own the water rights along with owning parcels of land? They access a disproportionate percentage of water.	Dan Comfort	
36	How can residents, who have already cut back on water usage, be treated fairly? [A cut-back of 20% usage could be impossible to achieve for those who have already responsibly applied cut-backs on their own.	Melody Comfort	If you did your part, you will not have any worries.
37	A comparison of similar size properties/residents on each compared property should be taken into account, while analyzing/calculating requirements regarding percentages of water usage cut-backs.]	Melody Comfort	
38	Why should current residents be penalized by having to cut back on water usage in a community where builders are constructing additional apartment houses/condos/houses/office buildings that require new water permits to be authorized?	Melody Comfort	Las Flores Water Company is built out
39	END		